

# CANCELLATION - MODIFICATION - INTERRUPTION OF STAY

| WITH CANCELLATION GUARANTEE   | WITHOUT CANCELLATION GUARANTEE  |
|---|---|
| <p style="text-align: center;"><b>cause for reimbursement</b></p> <p>Serious illness<br/>           Serious bodily injury: yourself, your legal or common-law spouse, your ascendants or descendants<br/>           Death: yourself, your legal or common-law spouse, your ascendants<br/>           If you are declared a "contact case following an epidemic or pandemic of the covid 19" in the 14 days preceding your departure</p> <p>Complications of pregnancy<br/>           Economic dismissal<br/>           Theft or serious damage to your caravan, motor home or vehicle<br/>           Serious damage due to fire, explosion, water damage or damage<br/>           Theft from your business or private premises</p> <p><b>Rate of 2,7 % of the total amount of the stay</b><br/> <b>Quick refund on proof of payment</b><br/> <b>Subscription at the time of booking</b></p> | <p style="text-align: center;"><b>No refunds</b></p> <p>It is strongly recommended that you take out cancellation insurance,<br/>           Ask your bank or personal insurance.<br/>           Or subscribe to our cancellation guarantee.</p>         |
| MODIFICATION  | MODIFICATION  |
| <p>Up to the day before arrival, the client can request a change in his stay, subject to availability.</p>  | <p>Modification possible according to availability during the current season.<br/>           No postponement will be accepted for the following season.<br/>           In the absence of modification, the customer will have to make his</p>           |
| CANCELLATION  | CANCELLATION  |
| <p>For all the reasons mentioned above, the amount paid will be reimbursed (minus the cancellation guarantee and the reservation fees).</p>   | <p>For all reasons :<br/>           -Cancellation up to 30 days before the beginning of the stay, the deposit of 25% of the stay will be kept by the campsite.<br/>           -Cancellation less than 30 days before the beginning of the stay, the</p> |
| INTERRUPTION  | INTERRUPTION  |
| <p>Any interrupted or shortened stay (late arrival, early departure) due to the customer will not be refunded.<br/>           In case of early departure (&gt;1 day) for the reasons mentioned above, a voucher will be valid for the current season.</p>   | <p>Any interrupted or shortened stay (late arrival, early departure) due to the customer will not give rise to a refund or a voucher.</p>   |